

It's the way you tell 'em By Howard Lees

I have been made aware of some events that have occurred which were reported completely differently by two different course attendees. Here are the stories:-

Situation 1

Manager's story – "I sat down with my engineer and chatted to him about the course and his homework. It was good crack, it's nice to be able to chat about non-work related things with my people."

The engineer's story – "My boss came over to me the other day and gave me a bollocking for doing my coursework in the office." Moral to the story – One manager's crack is another person's bollocking.

Situation 2

Director's story – "I've just completed our road-shows around the business, we presented for 2 hours letting everyone know the company business plan, what the future holds, it was really invigorating. There was no dissension whatsoever, I'm really fired up."

Worker's story – "We had to down tools last week to sit and listen to a load of company bullshit. It took two hours and we lost our bonus for the day, thanks a lot!" Moral to the story – What's interesting to Directors might not be interesting to the workforce.

Situation 3

Team leader's story – "I got the team together in the office today in order to thank them for their great work over the last couple of months during these difficult times."

Team member's story – "We got our usual pep talk today, you're all doing really well but you cannot let up, there can be no slacking, blah, blah, blah, nag, nag, nag."

Moral to the story – If you are going to thank people then just do that and nothing else.